

CPM Classes by Category

all classes 6 hours except ** (12 hours) and * (3 hours)

<p style="text-align: center;">REQUIRED CORE CLASSES</p> <p>030 Management Assessment for Personal Planning and Development 100 The Public Management Profession and Environment 110 Presenting for Influence in the Public Sector 120 Strategic Thinking and Planning for Public Managers 130 Productivity and Quality Improvement for Public Managers 140 Problem Analysis and Problem Solving for Public Managers 160 Ethics, Values, and the Public Manager 170 Leadership for Public Managers 227 Effective Workplace Writing for Public Managers <i>(also a Public Policy elective)</i></p>	<p style="text-align: center;">QUANTITATIVE METHODS ELECTIVES</p> <p>200 Exploring and Reporting Your Data for Public Managers 202 Organizational Performance Measurement for Public Managers (269) 203 Systems Thinking for Public Managers 204 Project Management Fundamentals for Public Managers (2-day class) (268) ** 206 Productivity Tools (268) 207 Program Evaluation Techniques 209 Measuring Customer Satisfaction in the Public Sector</p>
<p style="text-align: center;">PUBLIC POLICY ELECTIVES</p> <p>220 Policy Analysis for Non-Analysts in the Public Sector 223 Developing Public-Private Partnerships 224 Data Visualization and Infographics for Public Managers * 226 Working with Councils, Boards & Commissions (249) 227 Effective Workplace Writing for Public Managers <i>Core class, required</i> 234 Navigating the Legislative Environment 232 Customer Service as a Strategic Issue in the Public Sector (Also 246) 238 Deliberation, Dialogue, and Public Engagement</p>	<p style="text-align: center;">ORGANIZATIONAL MANAGEMENT ELECTIVES</p> <p>240 Managing Organizational Change for Public Managers 242 Team Building for Public Managers (289) 243 Leading and Managing from the Middle for Public Managers 244 Racial Equity Leadership for Public Managers 246 Customer Service as a Strategic Issue in the Public Sector (232) 247 Facilitating Effective Meetings for Public Managers 248 Intergenerational Communication for Public Managers 249 Working with Councils, Boards & Commissions (226) 251 The Art of Delegation for Public Managers 255 Leading Through Challenge and Conflict for Public Managers 256 Encouraging a Culture of Civility and Respect in the Public Sector</p>
<p style="text-align: center;">RESOURCE MANAGEMENT ELECTIVES</p> <p>263 Budgeting for Public Managers 265 Records Management for Public Managers 266 Productivity Tools for Public Managers (206) 267 Time and Stress Management Techniques for Public Managers 268 Project Management Fundamentals for Public Managers (204) ** 269 Organizational Performance Measurement for Public Managers (202) 273 Preparing RFPs and Bids for Public Managers 275 More than Grants: Finding Funding and Writing Proposals for Public Managers</p>	<p style="text-align: center;">PERSONNEL MANAGEMENT ELECTIVES</p> <p>284 Fearless Performance Reviews for Public Managers 289 Teambuilding for Public Managers (242) 290 The Art of Delegation for Public Managers (251) 291 Sustaining Anti-Racist and Equitable Practices in Government Bodies 294 Encouraging a Culture of Civility & Respect in the Public Sector (256) 297 Coaching for Public Managers</p>